



Madeleine C. Weiser MD & Associates
233 E Lancaster Ave, Suite 300
Ardmore, PA 19003

January 3, 2023

Dear Patient Family,

I am excited to announce that effective January 3, 2023, Madeleine C. Weiser MD & Associates is part of Nemours Children's Health and is now Nemours Children's Health, Ardmore.

All current staff, including myself, Drs. Henci and Hoffman, will remain with the practice for years to come. It is important to note that our office location will stay the same. Some minor changes to our operations will be implemented slowly within the next few months, in the hopes of providing more access to care and **additional support staff** to serve our families.

Our hours of operation will also remain the same with the continued availability for same-day appointments and, eventually, Saturday sick visits. Administrative and billing services will be handled by Nemours Children's Health.

I made the decision to join Nemours Children's because they are a trusted, nationally respected non-profit children's health system recognized for their exceptional pediatric health care, research, and education. Our practice will become part of a strong primary care network dedicated exclusively to caring for children and your family will benefit from several enhancements, including a 24/7 nurse on-call line, after-hours telehealth care, and access to some of the country's most respected pediatric specialists. Look for more information about Nemours Children's, which will be coming soon.

We are happy to continue caring for our families and grateful that you trust us with the care of your children. If do not wish to remain with our practice after the transition to Nemours Children's Health, please contact them after January 3, 2023, and they will forward your child's medical record, free of charge, to the provider of your choice. To transfer your child's medical record, you will need a Release of Information form, which you can obtain by calling their medical records team at 407.650.7401 (press 1 for English or 2 for Spanish, then press 1 to request copies of records) or online at Nemours.org/MedicalRecord.

It is an honor and privilege to serve your child and family, and I appreciate your loyalty over the years. I look forward to this new chapter and to providing an even better experience for you and your child.

Sincerely,

Madeleine C. Weiser, MD